# **Benchmarking Analysis**

# **Mercer 2002 National Survey**

of Employer-Sponsored Health Plans

# **Washington Fire Commissioners Association**

**Prepared By:** 

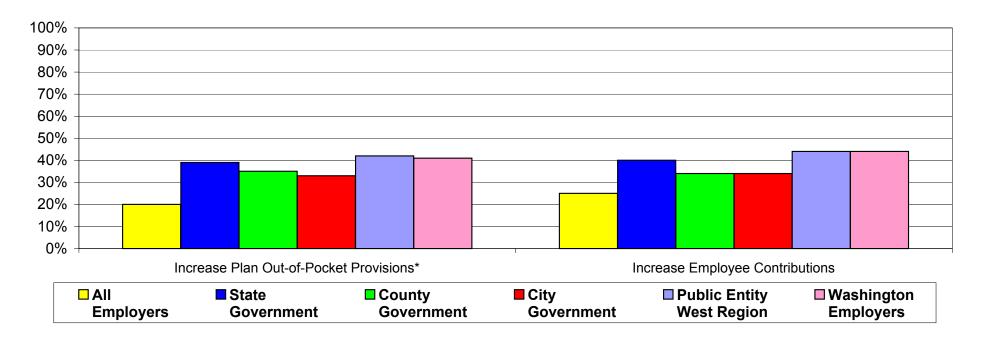
Marsh USA, Inc. 1215 Fourth Avenue, Suite 2300 Seattle, WA 98161

MARSH

#### PERCENTAGE OF EMPLOYERS PLANNING COST-SHARING CHANGES IN 2003

Percentage of Employers Planning:	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers
Increase Plan Out-of-Pocket Provisions*	20%	39%	35%	33%	42%	41%
Increase Employee Contributions	25%	40%	34%	34%	44%	44%

<sup>\*</sup> Increase deductibles, copays, coinsurance, and/or out-of-pocket maximum.

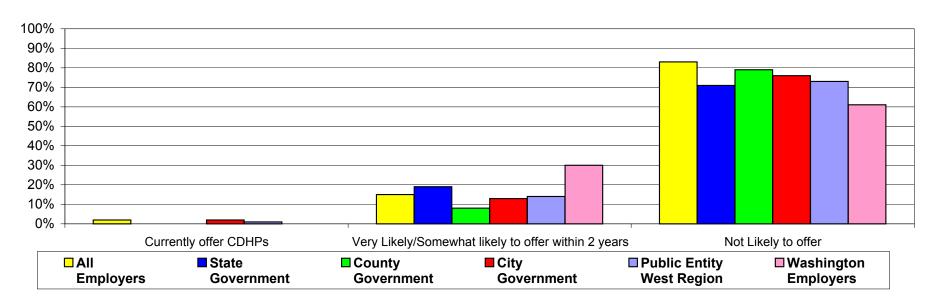




#### 2002 ~ PERCENTAGE OF EMPLOYERS OFFERING CONSUMER DIRECTED HEALTH PLANS (CDHP)\*

Percentage of Employers Using the Following:	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers
Currently offer CDHPs	2%	0%	0%	2%	1%	0%
Very Likely/Somewhat likely to offer within 2 years	15%	19%	8%	13%	14%	30%
Not Likely to offer	83%	71%	79%	76%	73%	61%

<sup>\*</sup>Employers use employer-funded spending accounts to purchase routine health care services. Non-routine expenses are covered by traditional insurance. Online health and financial tools are provided.



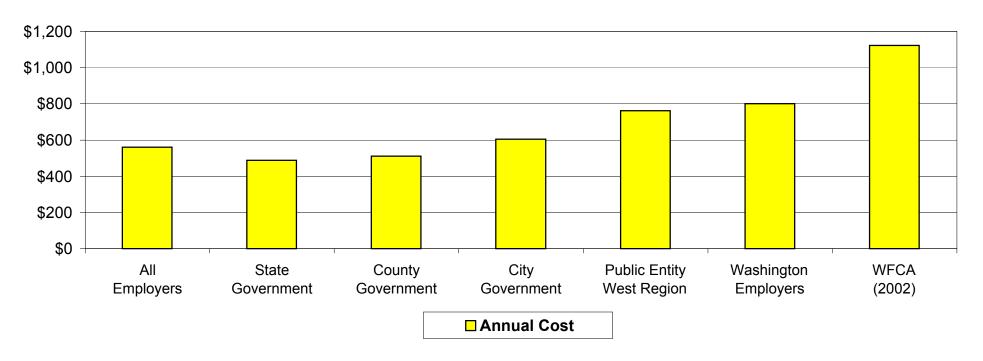
#### 2002 ~ PERCENTAGE OF EMPLOYERS OFFERING DENTAL COVERAGE

<u>Dental</u>		All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers	WFCA (2002)
Offer De	ental Plan	64%	97%	90%	88%	Not Provided	100%	Yes
100% — 90% — 90% — 60% — 50% — 40% — 20% — 10% — 0%	All	State Government	County	City		ic Entity t Region	Washington	<b>E</b> S  WFCA (2002)
				☐ Offer Denta	al Plan			



#### 2002 ~ DENTAL ~ AVERAGE DENTAL PLAN COST PER EMPLOYEE

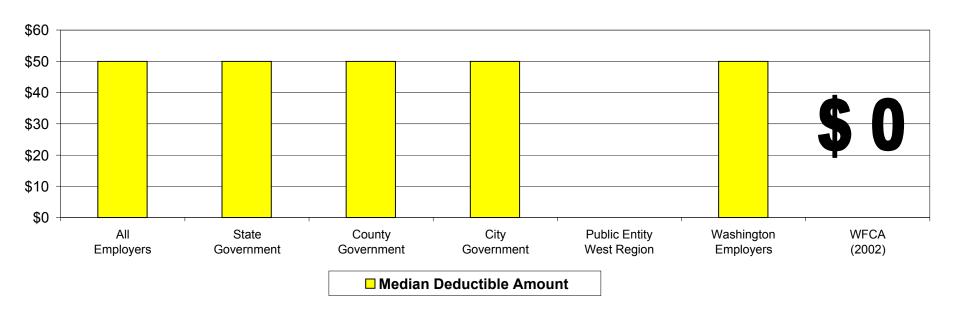
<u>Dental Plan</u>	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers	WFCA (2002)
Annual Cost	\$561	\$487	\$510	\$604	\$761	\$800	\$1,122
Per Month	\$47	\$41	\$43	\$50	\$63	\$67	\$93





#### 2002 ~ DENTAL ~ MEDIAN DEDUCTIBLE AMOUNT

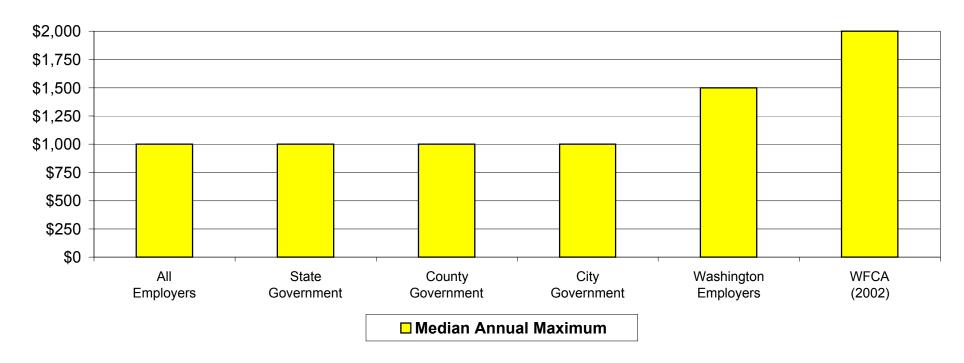
<u>Dental</u>	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers	WFCA (2002)
Median Deductible Amount	\$50	\$50	\$50	\$50	Not Provided	\$50	\$0
Percent of Employers Requi	54%	55%	61%	62%	Not Provided	73%	





#### 2002 ~ DENTAL ~ MEDIAN ANNUAL MAXIMUM AMOUNT

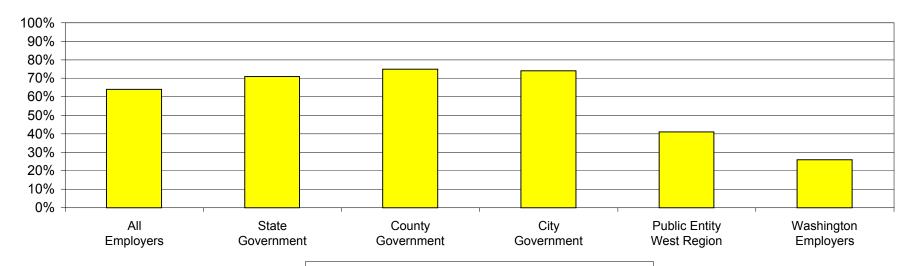
<u>Dental</u>	All	State	County	City	Washington	WFCA
	Employers	Government	Government	Government	Employers	(2002)
Median Annual Maximum	\$1,000	\$1,000	\$1,000	\$1,000	\$1,500	\$2,000





#### 2002 ~ DENTAL ~ AVERAGE EMPLOYEE CONTRIBUTION FOR EMPLOYEE ONLY COVERAGE

Dental Plan	All Employers	State Government	County Government	City Government	Public Entity West Region	J
No Contribution Required (% of Employers)	49%	48%	52%	46%	Not Provided	73%
Average Monthly Employee Contribution	\$18	\$10	\$16	\$15	\$13	\$9
Average EE Contribution as a Percent of Premium	64%	71%	75%	74%	41%	26%



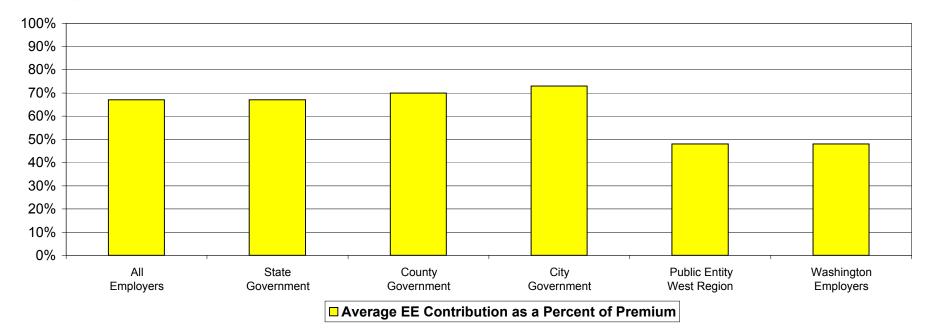
□ Average EE Contribution as a Percent of Premium

**MARSH** 

#### 2002 ~ DENTAL ~ AVERAGE EMPLOYEE CONTRIBUTION FOR FAMILY\* COVERAGE

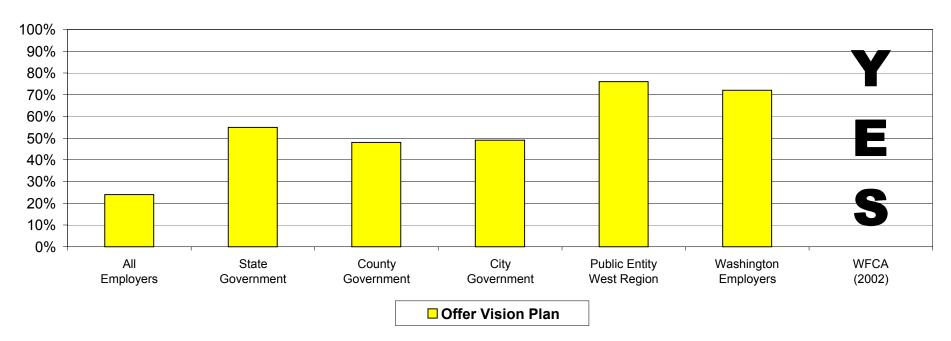
<u>Dental Plan</u>	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers	
No Contribution Required (% of Employers)	23%	15%	22%	28%	Not Provided	37%	
Average Monthly Employee Contribution	\$50	\$28	\$38	\$38	\$32	\$48	
Average EE Contribution as a Percent of Premium	67%	67%	70%	73%	48%	48%	

#### \* For Employee, Spouse and 2 Children



#### 2002 ~ PERCENTAGE OF EMPLOYERS OFFERING VISION COVERAGE

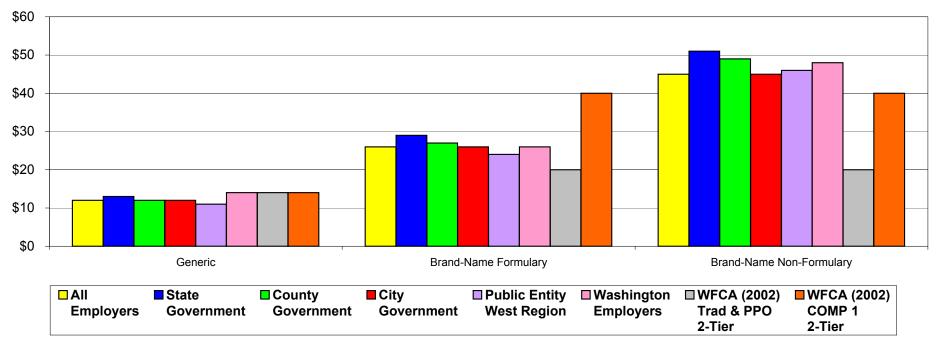
<u>Vision</u>	All Employers	State Government	County Government	City Government	Public Entity West Region	•	WFCA (2002)
Offer Vision Plan	24%	55%	48%	49%	76%	72%	YES





#### 2002 ~ 3-TIER MAIL ORDER PRESCRIPTION DRUG AVERAGE COPAY

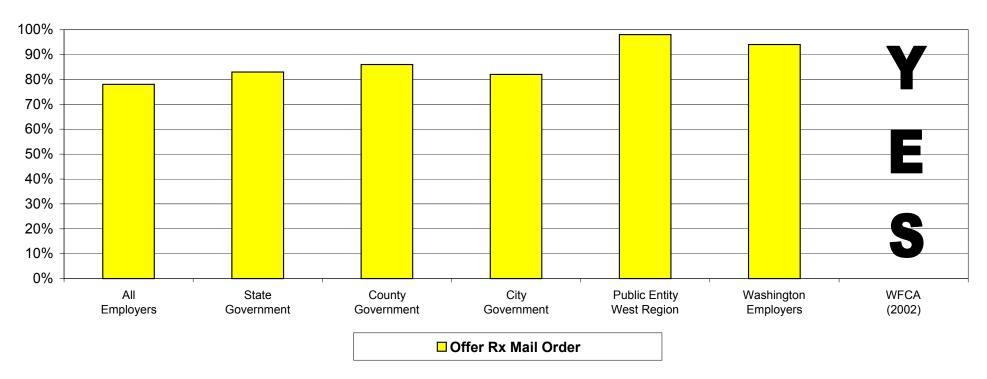
For the Employer's Largest Managed Care Plan, of any type.	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers	WFCA (2002) Trad & PPO 2-Tier	WFCA (2002) COMP 1 2-Tier	
Generic	\$12	\$13	\$12	\$12	\$11	\$14	\$14	\$14	
Brand-Name Formulary	\$26	\$29	\$27	\$26	\$24	\$26	\$20	\$40	
Brand-Name Non-Formulary	\$45	\$51	\$49	\$45	\$46	\$48	\$20	\$40	



**MARSH** 

#### 2002 ~ PERCENTAGE OF EMPLOYERS OFFERING MAIL ORDER PRESCRIPTION DRUGS

	All Employers	State Government	County Government	•	Public Entity West Region	•	WFCA (2002)
Offer Rx Mail Order	78%	83%	86%	82%	98%	94%	Yes





## BENCHMARKING ANALYSIS

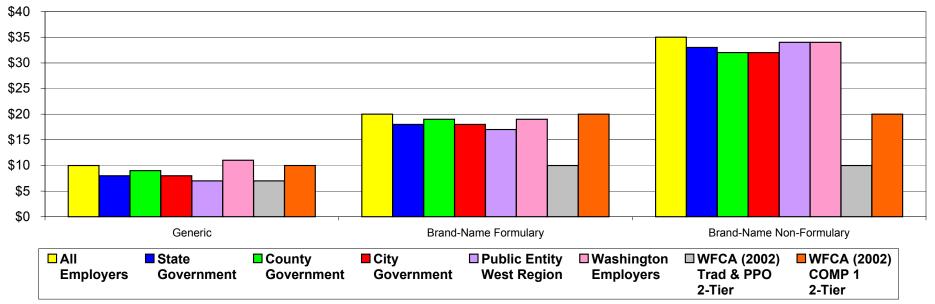
### 2002 ~ PRESCRIPTION DRUG CARD (RETAIL PHARMACY) ~ COST SHARING ARRANGEMENTS

For the Employer's Largest Managed Care Plan, of any type.	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers	WFCA (2002)
One Copay for All Drugs	13%	4%	7%	5%	12%	14%	
Generic/Brand Copays	32%	26%	30%	33%	22%	27%	Yes
Generic/Brand/Add'l for Non-Formulary Brand	42%	57%	53%	41%	34%	48%	
Coinsurance	9%	9%	5%	14%	17%	5%	
Other	4%	4%	5%	8%	15%	7%	
00% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0%							
All Employers	State Government		unty rnment	City Government	Public E West Re		Washington Employers
☐ One Copay for All Dru	ıgs ■Gene	eric/Brand Cop	· <b>J</b> -	eric/Brand/Ad -Formulary Br		oinsurance	□Other



#### 2002 ~ 3-TIER PRESCRIPTION DRUG CARD (RETAIL PHARMACY) ~ AVERAGE COPAY

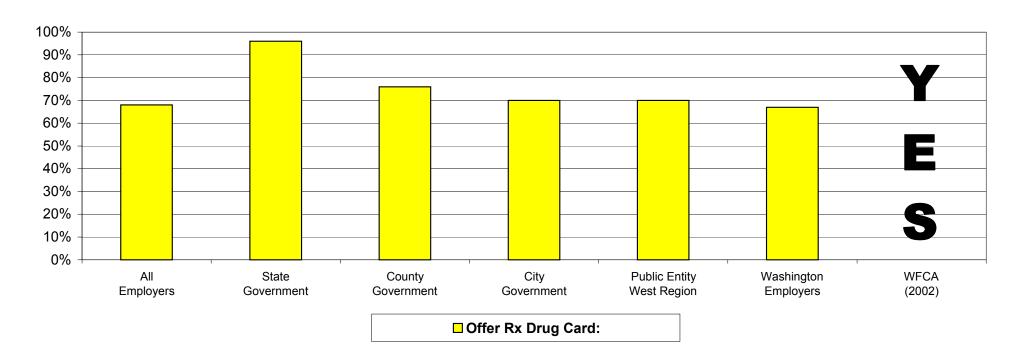
For the Employer's Largest Managed Care Plan, of any type.	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers	WFCA (2002) Trad & PPO 2-Tier	WFCA (2002) COMP 1 2-Tier
Generic	\$10	\$8	\$9	\$8	\$7	\$11	\$7	\$10
Brand-Name Formulary	\$20	\$18	\$19	\$18	\$17	\$19	\$10	\$20
Brand-Name Non-Formulary	\$35	\$33	\$32	\$32	\$34	\$34	\$10	\$20



**MARSH** 

#### 2002 ~ PERCENTAGE OF EMPLOYERS OFFERING PRESCRIPTION DRUG CARD PLAN

	All Employers	State Government	County Government	City Government	Public Entity West Region	•	WFCA (2002)
Offer Rx Drug Card:	68%	96%	76%	70%	70%	67%	Yes

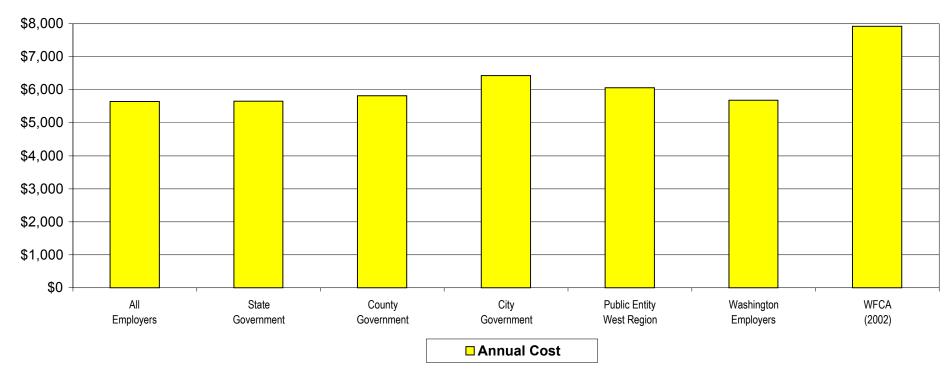




#### 2002 ~ AVERAGE HEALTH\* BENEFIT COST PER ACTIVE EMPLOYEE

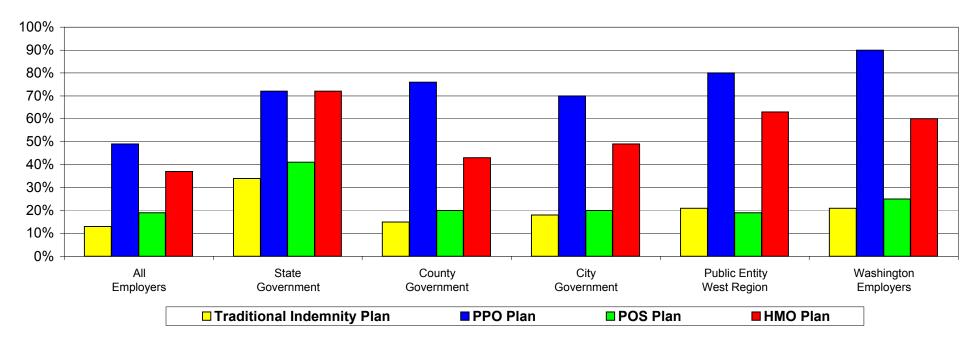
Health Benefits*	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers	WFCA (2002)
Annual Cost	\$5,646	\$5,654	\$5,822	\$6,427	\$6,061	\$5,686	\$7,920
Per Month	\$471	\$471	\$485	\$536	\$505	\$474	\$660

<sup>\*</sup> Health Benefit includes Claims and Administrative cost for Medical, Prescription, Vision, and Dental Benefits.



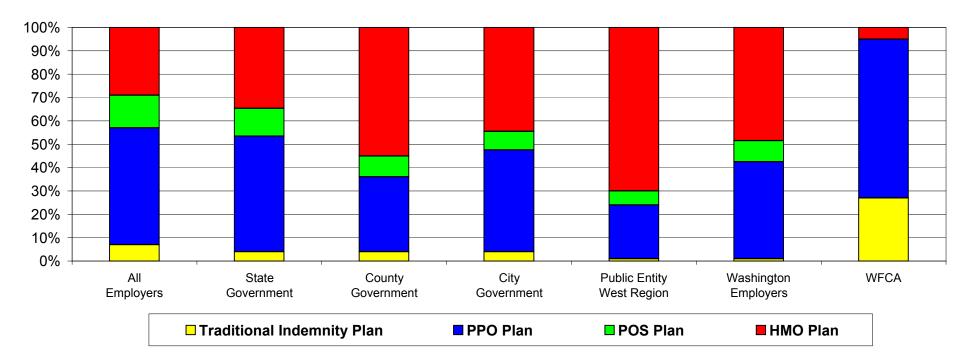
#### 2002 ~ TYPE OF MEDICAL PLAN OFFERED

% of Employers Offering at Least One:	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers	WFCA (2002)
Traditional Indemnity Plan	13%	34%	15%	18%	21%	21%	Yes
PPO Plan	49%	72%	76%	70%	80%	90%	Yes
POS Plan	19%	41%	20%	20%	19%	25%	No
HMO Plan	37%	72%	43%	49%	63%	60%	Yes



#### 2002 ~ EMPLOYEE ENROLLMENT IN EACH PLAN TYPE OF MEDICAL PLAN

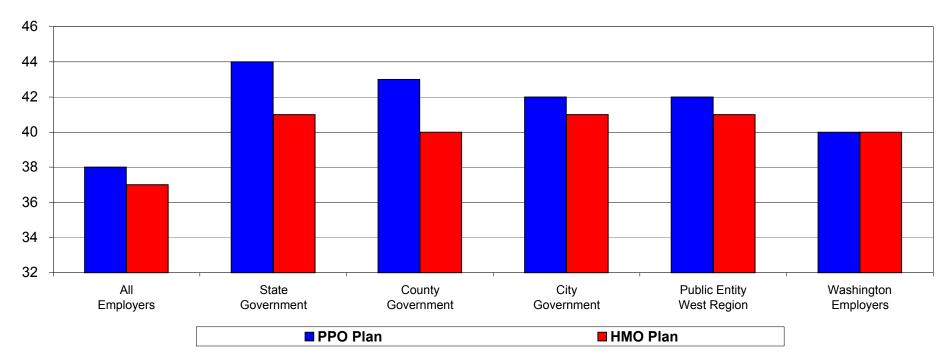
	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers	WFCA
Traditional Indemnity Plan	7%	4%	4%	4%	1%	1%	27%
PPO Plan	50%	50%	32%	44%	23%	41%	68%
POS Plan	14%	12%	9%	8%	6%	9%	N/A
HMO Plan	29%	35%	55%	45%	70%	48%	5%





#### 2002 ~ AVERAGE AGE OF ACTIVE EMPLOYEES ENROLLED UNDER MEDICAL PLAN

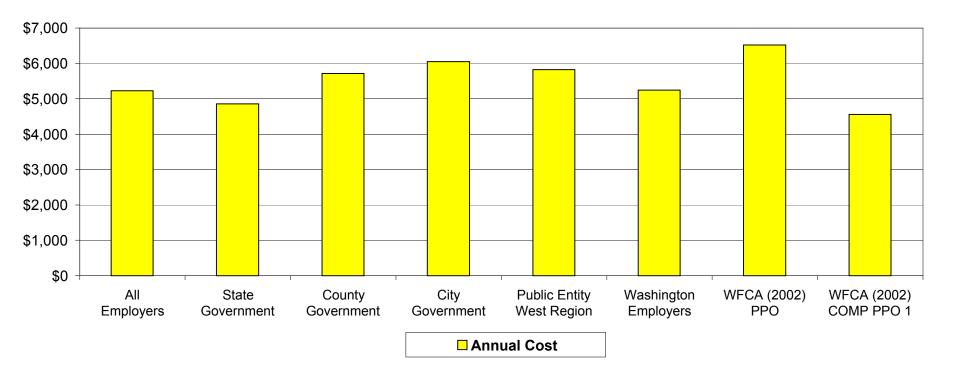
Active Enrolled Employee Average Age:	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers
PPO Plan	38	44	43	42	42	40
HMO Plan	37	41	40	41	41	40





#### 2002 ~ PPO ~ AVERAGE MEDICAL PLAN COST PERACTIVE EMPLOYEE

PPO Plan	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers	WFCA (2002) PPO	WFCA (2002) COMP PPO 1
Annual Cost	\$5,227	\$4,857	\$5,720	\$6,054	\$5,827	\$5,242	\$6,524	\$4,558
Per Month	\$436	\$405	\$477	\$505	\$486	\$437	\$544	\$380

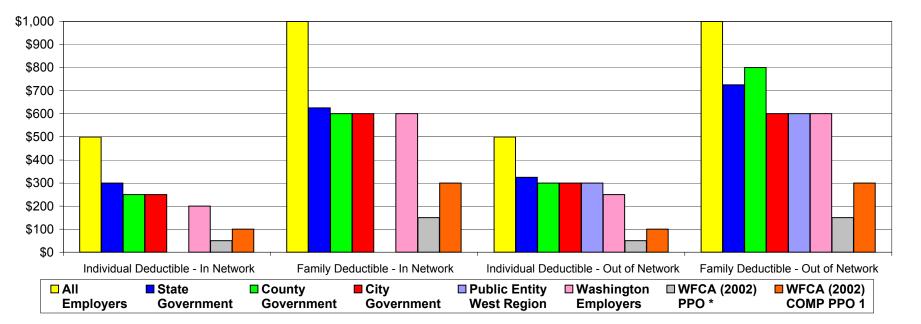




#### 2002 ~ PPO ~ MEDIAN DEDUCTIBLE AMOUNT

PPO Plan:	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers	WFCA (2002) PPO *	WFCA (2002) COMP PPO 1
Individual Deductible - In Network	\$500	\$300	\$250	\$250	Not Provided	\$200	\$50	\$100
Family Deductible - In Network	\$1,000	\$625	\$600	\$600	Not Provided	\$600	\$150	\$300
Individual Deductible - Out of Network	\$500	\$325	\$300	\$300	\$300	\$250	\$50	\$100
Family Deductible - Out of Network	\$1,000	\$725	\$800	\$600	\$600	\$600	\$150	\$300

<sup>\*</sup> The Deductible is waived for Employee under the PPO Plan.

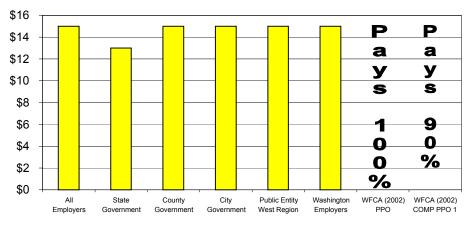


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#### 2002 ~ PPO ~ MEDIAN COPAY and COINSURANCE FOR PHYSICIAN OFFICE VISITS

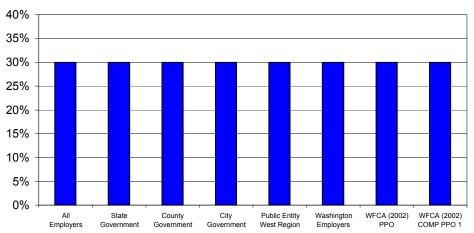
PPO Plan	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers	WFCA (2002) PPO	WFCA (2002) COMP PPO 1
In Network Copay - Physician Office	\$15	\$13	\$15	\$15	\$15	\$15	Paid at 100%	Paid at 90%
Out of Network Coinsurance - Physician Office	30%	30%	30%	30%	30%	30%	30%	30%

#### In Network Copay - Physician Office



☐ In Network Copay - Physician Office

#### **Out of Network Coinsurance - Physician Office**



■ Out of Network Coinsurance - Physician Office



#### 2002 ~ PPO ~ MEDIAN COINSURANCE FOR HOSPITAL STAY

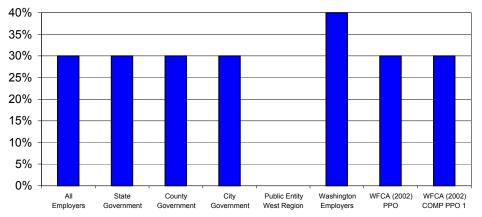
PPO Plan	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers	WFCA (2002) PPO	WFCA (2002) COMP PPO 1	
In Network Coinsurance - Hospital Stay	20%	20%	15%	20%	Not Provided	20%	0%	10%	
Out of Network Coinsurance - Hospital Stay	30%	30%	30%	30%	Not Provided	40%	30%	30%	

#### In Network Coinsurance - Hospital Stay

#### 40% 35% 30% 25% 20% 15% 10% 5% 0% State County City Public Entity Washington WFCA (2002) WFCA (2002) Employers Employers Government Government Government West Region PPO

☐ In Network Coinsurance - Hospital

#### **Out of Network Coinsurance - Hospital Stay**

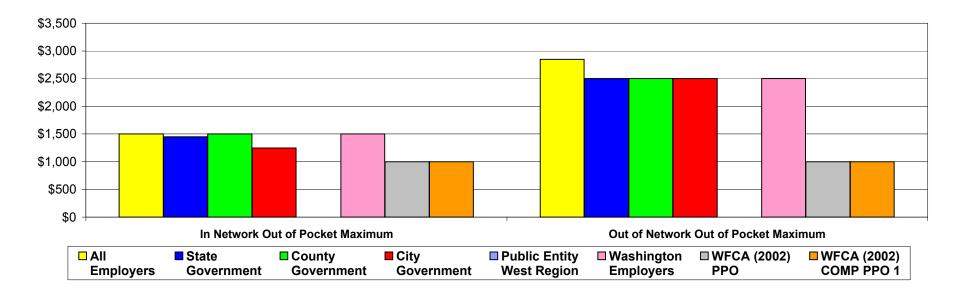


■ Out of Network Coinsurance - Hospital Stay



#### 2002 ~ PPO ~ MEDIAN INDIVIDUAL OUT OF POCKET MAXIMUM

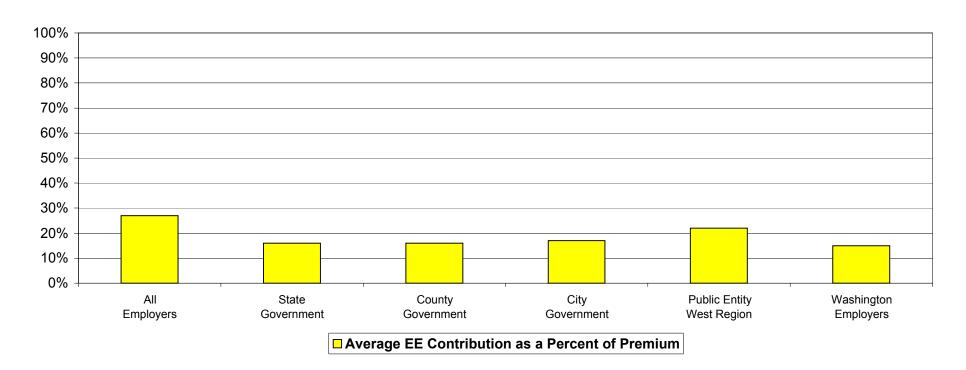
PPO Plan	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers	WFCA (2002) PPO	WFCA (2002) COMP PPO 1
In Network Out of Pocket Maximum	\$1,500	\$1,450	\$1,500	\$1,250	Not Provided	\$1,500	\$1,000	\$1,000
Out of Network Out of Pocket Maximum	\$2,850	\$2,500	\$2,500	\$2,500	Not Provided	\$2,500	\$1,000	\$1,000





#### 2002 ~ PPO ~ AVERAGE EMPLOYEE CONTRIBUTION FOR EMPLOYEE ONLY COVERAGE

PPO Plan	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers
No Contribution Required (% of Employers)	46%	27%	48%	51%	Not Provided	57%
Average Monthly Employee Contribution	\$77	\$48	\$44	\$46	\$58	\$34
Average EE Contribution as a Percent of Premium	27%	16%	16%	17%	22%	15%

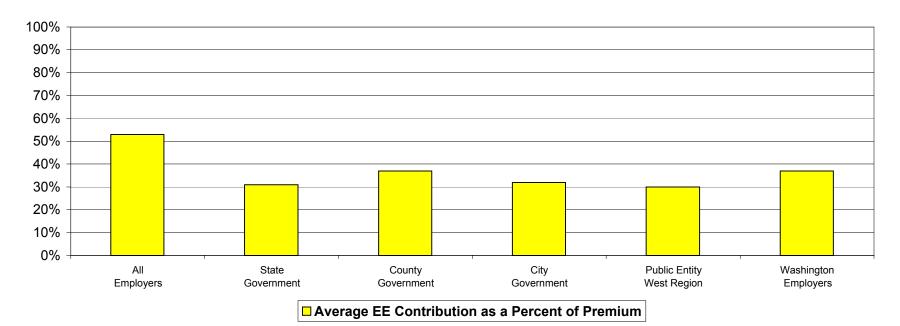




#### 2002 ~ PPO ~ AVERAGE EMPLOYEE CONTRIBUTION FOR FAMILY\* COVERAGE

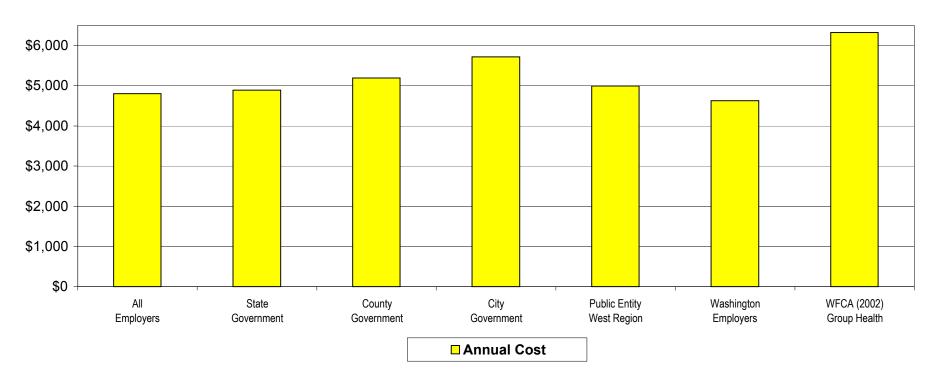
PPO Plan	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers
No Contribution Required (% of Employers)	16%	5%	14%	21%	Not Provided	19%
Average Monthly Employee Contribution	\$278	\$227	\$232	\$202	\$200	\$227
Average EE Contribution as a Percent of Premium	53%	31%	37%	32%	30%	37%

<sup>\*</sup> For Employee, Spouse and 2 Children



#### 2002 ~ HMO ~ AVERAGE MEDICAL PLAN COST PERACTIVE EMPLOYEE

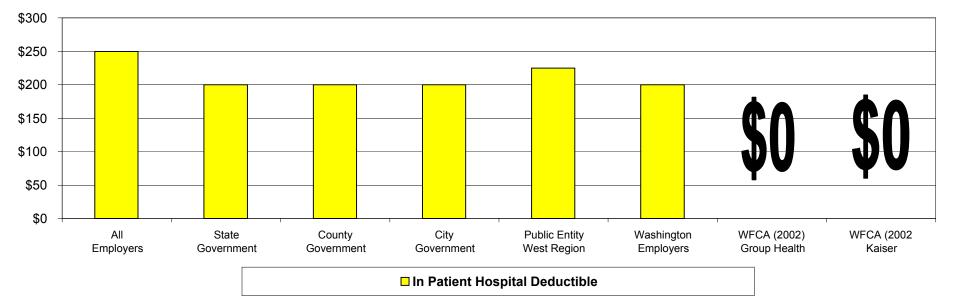
HMO Plan	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers	WFCA (2002) Group Health
Annual Cost	\$4,803	\$4,893	\$5,197	\$5,720	\$4,995	\$4,626	\$6,322
Per Month	\$400	\$408	\$433	\$477	\$416	\$386	\$527





#### 2002 ~ HMO ~ MEDIAN DEDUCTIBLE AMOUNT FOR INPATIENT HOSPITAL SERVICES

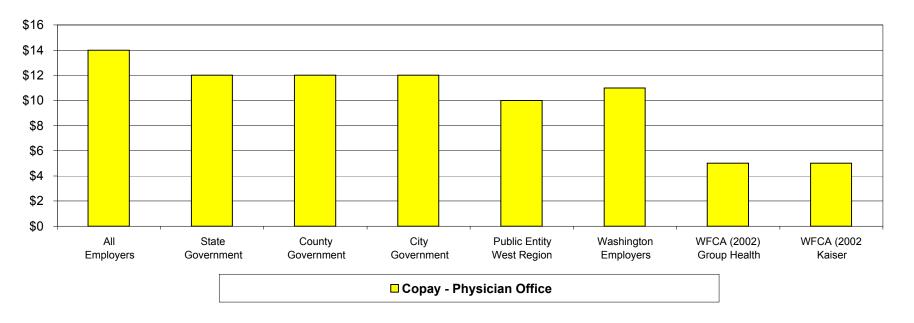
HMO Plan	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers	WFCA (2002) Group Health	WFCA (2002 Kaiser
In Patient Hospital Deductible	\$250	\$200	\$200	\$200	\$225	\$200	\$0	\$0
Percent of Employers Requiring a Hospital Deductible	45%	50%	40%	33%	29%	35%	N/A	N/A





#### 2002 ~ HMO ~ AVERAGE COPAY FOR PHYSICIAN OFFICE VISITS

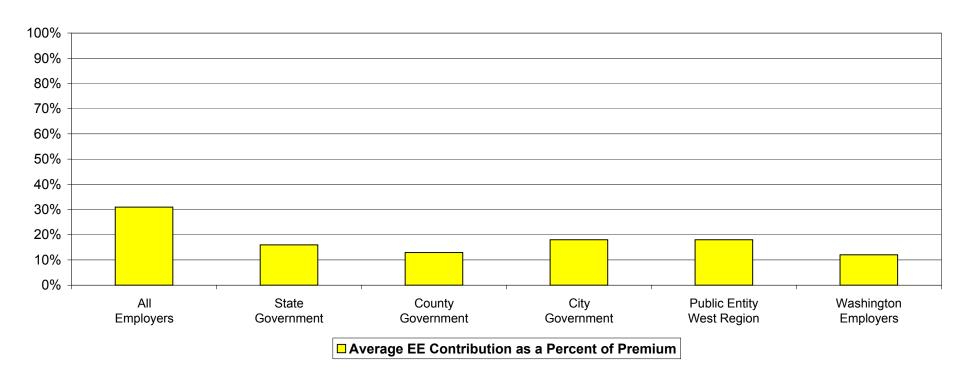
HMO Plan	All Employers	State Government	County Government	City Government	•	•	WFCA (2002) Group Health	•
Copay - Physician Office	\$14	\$12	\$12	\$12	\$10	\$11	\$5	\$5





#### 2002 ~ HMO ~ AVERAGE EMPLOYEE CONTRIBUTION FOR EMPLOYEE ONLY COVERAGE

HMO Plan	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers
No Contribution Required (% of Employers)	46%	14%	54%	56%	Not Provided	51%
Average Monthly Employee Contribution	\$67	\$41	\$38	\$38	\$41	\$26
Average EE Contribution as a Percent of Premium	31%	16%	13%	18%	18%	12%

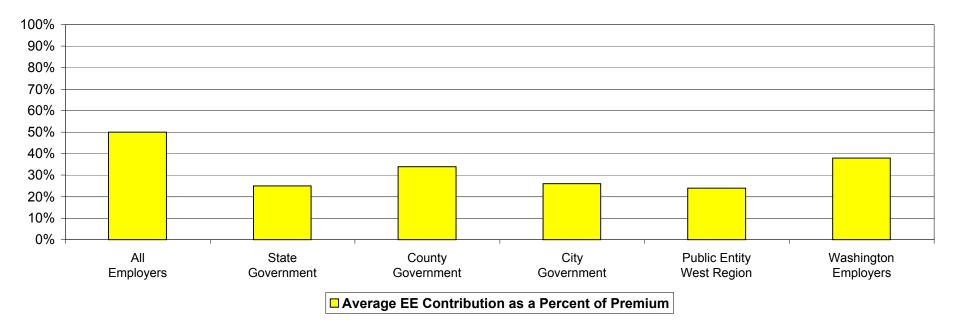




#### 2002 ~ HMO ~ AVERAGE EMPLOYEE CONTRIBUTION FOR FAMILY \* COVERAGE

HMO Plan	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers
No Contribution Required (% of Employers)	23%	5%	25%	29%	Not Provided	21%
Average Monthly Employee Contribution	\$274	\$181	\$224	\$153	\$159	\$230
Average EE Contribution as a Percent of Premium	50%	25%	34%	26%	24%	38%

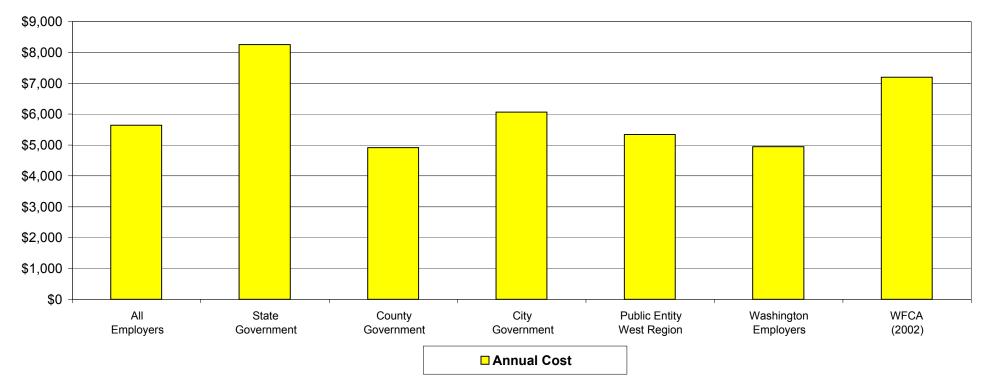
#### \* For Employee, Spouse & 2 Children





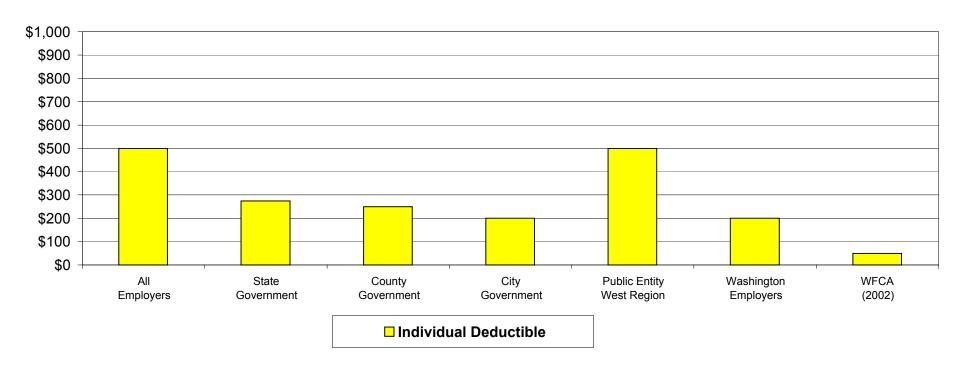
#### 2002 ~ TRADITIONAL ~ AVERAGE MEDICAL PLAN COST PER ACTIVE EMPLOYEE

<u>Traditional Plan</u>	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers	WFCA (2002)
Annual Cost	\$5,642	\$8,255	\$4,916	\$6,064	\$5,339	\$4,946	\$7,192
Per Month	\$470	\$688	\$410	\$505	\$445	\$412	\$599



#### 2002 ~ TRADITIONAL ~ MEDIAN DEDUCTIBLE AMOUNT

	All	State	County	City	<b>Public Entity</b>	Washington	WFCA
<u>Traditional Plan</u>	<b>Employers</b>	Government	Government	Government	West Region	<b>Employers</b>	(2002)
Individual Deductible	\$500	\$275	\$250	\$200	\$500	\$200	\$50





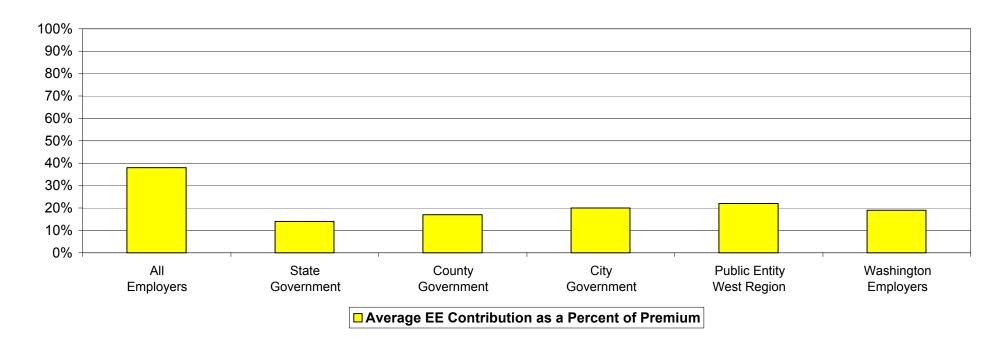
#### 2002 ~ TRADITIONAL ~ COINSURANCE

raditional Plan		All Employers	State Government	County Government	City Government	Public Entity West Region	Washingto Employers
ercentage of Employers Who R	equire Coinsurance of:						
No Coinsurance		33%	0%	9%	26%	0%	8%
Less than 20%		8%	10%	0%	15%	8%	8%
20%		52%	80%	82%	52%	67%	77%
More than 20%		7%	10%	9%	7%	25%	8%
90% 80% 70% 60%							
40%							
30%							
20%							
10%				_			
0%	1						
All Employers	State Government	Count Governn		City Government	Public En West Reg		Washington Employers
	□ No Coinsur	ance Les	ss than 20%	<b>■</b> 20%	■ More than 20%		



#### 2002 ~ TRADITIONAL ~ AVERAGE EMPLOYEE CONTRIBUTION FOR EMPLOYEE ONLY COVERAGE

Traditional Plan	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers
No Contribution Required (% of Employers)	51%	33%	36%	55%	Not Provided	46%
Average Monthly Employee Contribution	\$100	\$57	\$56	\$65	\$53	\$31
Average EE Contribution as a Percent of Premium	38%	14%	17%	20%	22%	19%

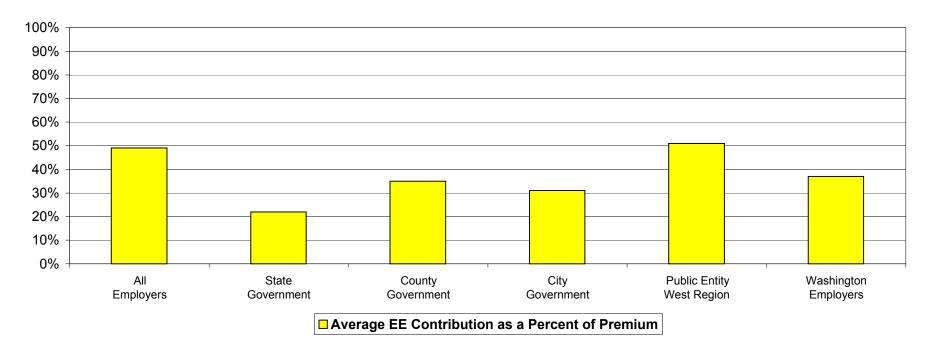




#### 2002 ~ TRADITIONAL ~ AVERAGE EMPLOYEE CONTRIBUTION FOR FAMILY\* COVERAGE

<u>Traditional Plan</u>	All Employers	State Government	County Government	City Government	Public Entity West Region	Washington Employers
No Contribution Required (% of Employers)	31%	11%	32%	41%	Not Provided	15%
Average Monthly Employee Contribution	\$278	\$200	\$288	\$250	\$325	\$203
Average EE Contribution as a Percent of Premium	49%	22%	35%	31%	51%	37%

#### \* For Employee, Spouse and 2 Children



# **Washington Fire Commissioners Association**

#### **BENCHMARKING ANALYSIS**

The enclosed *Benchmarking Analysis* report compares Health Plan costs and benefit features\* for the following Employer categories:

All Employers ~ Nationwide - All Employers (with 10 or more employees)

State Government ~ Nationwide - All State Employers (with 10 or more employees)

County Government ~ Nationwide - All County Employers (with 10 or more employees)

City Government ~ Nationwide - All City Employers (with 10 or more employees)

Public Entities ~ West Region (AZ, CA, CO, ID, MT, NV, NM, OR, UT, WA, WY) - All Public Employers

Washington State ~ Washington State - all Employers (with 10 or more employees)



<sup>\*</sup> Based on Mercer 2002 National Survey of Employer-Sponsored Health Plans